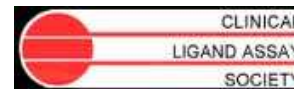


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**This is a preliminary list of topics please visit our website, [WWW.NERCE.ORG](http://WWW.NERCE.ORG) for updates**

**Management**

- Staff and Patient Satisfaction as it Pertains to the Lab
- Lean Six Sigma
- Succession Planning – Moving Out, Moving Up
- On Being a Leader

- The Key to Improve Employee Performance
- Pursuit of Lab quality
- Getting Lean
- Value of Calibration Verification and Its Impact on QC

**Changes in Testing**

- Utilizing Point of Care to Improve Patient Outcomes
- What you Need to Know to Protect Yourself
- Personalized Health Care

- MRSA and Clostridium in the Health Care Setting
- Platelet Function Testing

**Laboratory Outreach**

- Veterinary Hematology-See some of the "Strangeness" on the Furry Side of Life
- Latest Legal and Regulatory Affecting Outreach

- Strategies for Protecting and Growing Strategic Accounts
- Laboratory Billing
- Electronic Data Transfer for Hospital Lab Outreach Programs

**Emerging Technologies**

- RNA Measurement in Cancer Tissues Using New Technology
- Multiplexing Tests in Clinical Lab Using Electro- Chemiluminescence's

- Testosterone and Vitamin D Quantification by Mass Spectrometry
- Multiplexing Tests in Clinical Lab using Biochip Technology

**Workshop Updates**

- CLIA Requirements
- CAP
- Phlebotomy

- Joint Commission
- COLA

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**Registration:** Susan Franks (413) 773-2536; email: [Susan.Franks@bhs.org](mailto:Susan.Franks@bhs.org)

**Exhibitor Information:** Christian Ford (781) 890-5060; email: [cford@bostonbiomed.com](mailto:cford@bostonbiomed.com)

c/o Chuck Powden  
359 North Road  
Hinesburg, VT 05461



**April 14<sup>th</sup> – 15<sup>th</sup>, 2009**  
**23<sup>rd</sup> Annual Northeast Region Conference and Exhibition**

**Pre-Registration Form**

Please circle your organization and the day(s) you will be attending: **TUE WED**  
Pre-Registration prior to April 7, subtract \$5 from total amount due.

- 2 days: AACC/CLMA/CLAS Members \$105, Non-Member \$115, \*Student/Pathology Resident \$55
- 1 day: AACC/CLMA/CLAS Members \$80, Non-Member \$90, \*Student/Pathology Resident \$30
- Dinner and Lecture with Dr. Fred Apple - \$35 (Pre-Registration is Required – No Discount apply)
- Discounted hotel rates (Until March 23, 2009) – Single \$114, Double \$124, Triple \$134, Quad \$144

Register by Mail: **Postmark by April 7<sup>th</sup>**

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Mail this form with your payment to: Susan Franks: 47 Norwood St. Greenfield, Ma. 01301

Full Name \_\_\_\_\_ Title \_\_\_\_\_

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Full Brochure, Vendor, Conference and Hotel information will be available at [WWW.NERCE.ORG](http://WWW.NERCE.ORG)

**NO TELEPHONE REGISTRATIONS.** Written Confirmations will not be sent. No Refunds. If unable to attend, send someone else as a substitute. **HOTEL INFORMATION 1-800-HOLIDAY (1-800-465-4329)**

**REGISTRATION FEES:** Registration includes luncheon and breaks. (Postmarked by April 7); Make checks payable to **NE Region Conference and Exhibition.** \* Students/Residents include copy of ID with registration for discount.

*Register Now!!*